ASU Health Services
ASU Health Services is a health center dedicated to the well-being and educational success of students at Arizona State University. We strive to provide high quality, evidence-based and cost effective medical care with an attitude that it is a privilege to be of service to students. ASU Health Services is accredited by the Accreditation Association for Ambulatory Health Care, Inc.

Our core mission is to keep all members of our community healthy. We partner with staff and clinicians at all ASU locations to provide the finest combination of health care and education.

The providers at ASU Health Services are all Board Certified physicians and nurse practitioners. Board Certified in medicine means a medical provider has taken and passed a medical specialty examination.

Important Phone Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Appointments</td>
<td>480.965.3349</td>
</tr>
<tr>
<td>Billing</td>
<td>480.965.8559</td>
</tr>
<tr>
<td>Cancellations</td>
<td>480.965.9355</td>
</tr>
<tr>
<td>Food Safety</td>
<td>480.965.6853</td>
</tr>
<tr>
<td>General Information</td>
<td>480.727.9990</td>
</tr>
<tr>
<td>Health Insurance</td>
<td>480.965.2411</td>
</tr>
<tr>
<td>Lab and X-ray</td>
<td>480.965.4713</td>
</tr>
<tr>
<td>Medical Records</td>
<td>480.965.1359</td>
</tr>
<tr>
<td>MMR Fax line</td>
<td>480.965.8914</td>
</tr>
<tr>
<td>MMR Information</td>
<td>480.965.8177</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>480.965.3338</td>
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<tr>
<td>Phone Consultation</td>
<td>480.965.1102</td>
</tr>
<tr>
<td>Referrals</td>
<td>480.965.1133</td>
</tr>
<tr>
<td>After Hours Medical Advice</td>
<td>800.293.5775</td>
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</tbody>
</table>

For Emergencies Call 911

In the event of a life-threatening illness or serious injury, call 911 immediately for emergency assistance.

ASU Health Services
Arizona State University
PO Box 872104
Tempe, AZ 85287-2104
students.asu.edu/health
480.965.3346

ASU Health Services is a member of the Mayo Clinic Care Network. Information is subject to change. ASU is an affirmative action/equal opportunity institution. For ASU’s discrimination complaint procedures, visit asu.edu/titleIX. ©2011 Arizona Board of Regents for ASU. Published August 2012.

To request this publication in alternative formats, contact Educational Outreach and Student Services Strategic Marketing and Communication department at 480.965.2200, Fax 480.965.3080.
What services does ASU Health Services offer?
Services offered at all locations:
- Acute Care
- Asthma Education
- Point of Care Testing
- Immunizations
- Primary Care
- Women’s Health
- After Hours Medical Care - 1.800.293.5775

Ancillary Services:
- Pharmacy and Health Shop
- Full pharmacy at Tempe; Dispensing pharmacy at other locations
- Laboratory
  (In house lab at Tempe; lab draw services available on all campuses)

In addition, the following services are available at the Tempe location:

Wellness Care:
- Acupuncture
- Chiropractic Care
- Massage Therapy
- Nutritional Counseling

Nurse Clinics:
- Travel Immunization/Counseling
- Allergy Shots
- Infusion Clinic

Ancillary:
- X-Ray

RN Fast Track
In a rush and need to be seen quickly? ASU Health Services-Tempe has RN Fast Track, where you can be seen by a physician/nurse practitioner. Fast Track nurses can see patients with the following complaints:
- Cold or flu like symptoms
- Women with urinary tract infection symptoms
- Sore throats

Our goal is to have patients that qualify for RN Fast Track in and out of the clinic in less than 30 minutes. Let one of our schedulers know that you are interested in being seen at RN Fast Track.

Who can be seen by ASU Health Services?
Students registered for one or more credit hours are eligible to be seen by ASU Health Services. Faculty and staff have access to ASU Health Services for urgent issues, injuries that occur on campus (Worker’s Compensation), Wellness Care services and ASU-sponsored Travel Clinic.

How can I be seen at ASU Health Services?
We encourage you to develop a relationship with an ASU Health Services physician/nurse practitioner as your primary care provider. We will make every effort to schedule your appointment with your primary care provider.

Online Appointment Scheduling
Online appointment scheduling is now available 24/7. You can schedule an appointment when it is convenient for you. Visit asu.edu/health and click on the Sparky image to access the secure online appointment website.

Do I need insurance?
All students are eligible to use ASU Health Services. We strongly advise every student to maintain adequate health insurance to cover unexpected medical expenses.

Primary Care Appointments
Pre-scheduled appointments with your primary care provider are suggested for health issues such as:
- Medication Refills
- Physical Exams
- Travel Clinic

Wellness Care Package
HS offers a discounted package for wellness care services (Acupuncture, Chiropractic, and Massage & Nutrition). Cost: $75 per semester

Fees
Students will be charged at the time of service for each of the following specialty services: acupuncture, nurse clinics, nutritional counseling, primary care, specialty consultant visits, acute care and women's health. The following medical services also require a fee: laboratory and x-ray services, pharmacy, certain medical supplies and other medical services.

- ASU Health Services will file your claims with your insurance provider.
- ASU Health Services will bill any balance due, to your ASU student account.

We are currently contracted with the following insurance companies:
- Aetna
- Arizona Foundation
- Beech Street
- Blue Cross/Blue Shield
- CIGNA
- Great West
- Health Net
- Humana
- Lerner
- MultiPlan
- Private Healthcare Systems, Inc. (PHCS)
- United HealthCare

Optional Medical Coverage
Aetna Student Health Insurance Plan 480.965.2411
Aetna Student Health Insurance Plan is an optional major medical insurance plan, designed specifically for eligible ASU students with ASU Health Services serving as the primary care provider. The plan offers hospitalization, surgical care and out-of-area benefits, as well as afterhours emergency care at participating hospitals. For more detailed information about enrollment periods, please visit the health services web site at students.asu.edu/healthcoverageoptions or call 480.965.2411.

ASU Bridge Plan
480 965.2411
The Bridge Service Plan at ASU offers discounts on health related services at the Downtown Phoenix, Polytechnic, Tempe and West locations. This is not an insurance plan. It is a way to reduce on-campus medical costs for the un-insured or considered “out-of-network” by their family insurance. The plan covers students regardless of the number of visits they make. All tests/exams must be ordered by staff clinicians at the above listed locations. Enrollment is year-round. Visit students.asu.edu/health for more information.

Wellness Care Package
HS offers a discounted package for wellness care services (Acupuncture, Chiropractic, and Massage & Nutrition).

Cost: $75 per semester
Includes:
- Free Wellness Profile
- Free Initial Nutrition Consultation
- 50% off Initial Chiropractic evaluation
- $10 discount for Counseling & Consultation Wellness Workshops (Turn It Around not included)
- Discounts on Massage, Acupuncture and Follow up Nutrition and Chiropractic Visits